

PRIVACY POLICY

At AquaMedix, LLC (“AquaMedix”, “we”, and “our”) we are committed to safeguarding the privacy of our customers and of the data collected from them through the use of our websites (“Website”).

AquaMedix and its licensors own, operate, and maintain the Website. Should you have any privacy questions or concerns you may contact AquaMedix by contacting us using the information at the end of this Privacy Policy.

This Privacy Policy sets out how we treat the personal information of our (a) customers (“Customers”) and all of their authorized users (collectively the “User,” “you,” and “your”), and (b) non-users in our role as a processor of information and data for our Customers and Users. This Privacy Policy also defines how information is collected from you and is used.

BY USING THE WEBSITE, YOU AGREE TO BE BOUND BY THIS PRIVACY POLICY AND THE INFORMATION COLLECTION AND USE TERMS STATED IN IT. AQUAMEDIX HAS THE RIGHT TO REVISE THIS PRIVACY POLICY ON THE TERMS STATED BELOW. WE ENCOURAGE YOU TO CHECK THIS PRIVACY POLICY FREQUENTLY FOR CHANGES. Use of the Website is further subject to the AquaMedix Terms of Use available via the Website.

1. Information We Collect

a) Personal Information

Visitors to our website may voluntarily provide their contact information to AquaMedix for purposes of obtaining information about our products and services. AquaMedix handles the personal information of website visitors in the same manner as the personal information of its Customers. References to Customers in the remainder of this Privacy Policy shall include website visitors to the extent applicable.

Customers may provide the following personal and business information to AquaMedix in the process of establishing a customer relationship:

- the names, telephone numbers, and email addresses of contact persons
- the Customer’s business or organization name
- the Customer’s street address
- the Customer’s payment information

AquaMedix may collect additional personal information about Customers and Users for purposes of maintaining the parties’ business relationship.

b) Information About Your Browser and Devices

We may collect information about the web browser ("browser") and computer or electronic device ("device") you use to access and use the Website. This information may include unique device identifiers, your browser type and settings, device type and settings, and operating system. We may also collect information about the interaction of your browser and device with our Website, including IP addresses, crash reports, system activity, and the date and time you use the Website. We collect your browser and device information whenever you log into and use the Website from your device.

2. Our Use of Your Information

a) Providing You the Website Functionality

We process your personal information so we can provide you with the Website functionality. We may also use information about your devices and browser to automatically configure the Website for your use when you log-in. We may also use other information about your device, browser, operating system, and similar information to enhance your use of the Website.

b) Communications with Users

We may use personal information like your email address to communicate and interact with you directly.

c) Use of Mobile Phone Number

If we collect a mobile telephone from you, we may use the number to communicate with you concerning your customer relationship. Your mobile number will not be used for any other purpose. You may opt out of receiving electronic messages from AquaMedix at any time by texting STOP in response to a message received from us, or by emailing us at info@aquamedix.net, or by mailing a request via U.S. Mail using the contact information provided at the end of this Privacy Policy. We may continue using your mobile number for as long as you remain a User of the Website, or until you expressly revoke your consent to our use of your mobile number.

If you revoke your consent for the use of your mobile number in connection with your use of the Website, you may not have access to all Website functionality.

d) Disclosures to Third-Party Information Processors

We also provide your personal information to third-party data processors as necessary to operate the Website and provide the Website, such as companies which host servers and process data for the Website, or which process your payments. These third-party data processors are currently located in the United States. AquaMedix may provide your personal information to its subsidiaries, affiliates, professional advisors, and other third parties to provide services such as customer communications, hosting, data analytics, advertising, and other services. AquaMedix may provide your personal information to these third parties only to provide those services, and the third parties are not authorized to use or disclose your personal information for any other purpose. Our third-party data processors will not use your personal information for any purpose other than those identified within this Privacy Policy and to enable AquaMedix to provide you with the Website functionality.



e) When Disclosures to Third-Party Parties May Be Made

Except for our third party data processors, we will not voluntarily share your personal information with a third party without your prior authorization, except (a) to enforce our privacy policy, to comply with law, regulation, or other legal processes or to protect the rights, property or safety of us or others, (b) to a government regulator, law enforcement agency, or other public authorities, including to meet national security standards, (c) in emergency situations, (d) to protect against misuse or unauthorized use of the Website, (e) to detect or prevent criminal activity or fraud, or (f) in the event that AquaMedix or substantially all of its assets are acquired by one or more third parties as a result of an acquisition, merger, sale, reorganization, consolidation or liquidation, in which case personal information may be one of the transferred assets.

3. Cookies

We may collect information about your use of the Website with cookies. Cookies are small files that a software application stores on your computer's hard drive or other memory for record-keeping or other administrative purposes. If you are concerned about the use of cookies, you can choose to enable a feature in your browser that will erase cookies, block all cookies, or warn you before cookies are stored or exchanged. If you reject cookies, you may not have access to all features or functionality offered by the Website.

4. Children and Minors' Privacy

The Website is not intended for use by children or persons under the age of 18. We will not knowingly collect any personal information from minors through this Website. If you think that we have collected personal information from a minor, please contact us immediately using the information in Section 12, below.

5. Disclosure of Information

We reserve the right to disclose your personal information as required by law and when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order or legal process.

It is also possible that AquaMedix would sell its business (by merger, acquisition or otherwise) or sell all or substantially all of its assets. In any transaction of this kind, Customer and User information, including your personal information, may be among the assets that are transferred. If we decide to so transfer your personal information, you will be notified by an email sent to the last known email address in our files or by notice posted on the Website.

6. Retention of Personal Information

We will only retain your personal information for as long as necessary to fulfil the purposes for which we collected it, including for the purposes of satisfying any legal, accounting, or reporting requirements.

To determine the appropriate retention period for personal information, we consider the amount, nature, and sensitivity of the personal information, the potential risk of harm from unauthorized use or disclosure of your personal information, the purposes for which we process your personal information and whether we can achieve those purposes through other means, and the applicable legal requirements.

When we no longer require the personal information we have otherwise collected about you, such as when you cease to be a registered Customer or User of the Website, we will dissociate such identifying information from the personal information attached to your content to the extent possible while retaining such information only so long as needed to comply with business, legal or regulatory obligations and requirements. In some circumstances we may anonymize your personal information (so that it can no longer be associated with you), in which case we may use this information indefinitely without further notice to you.



7. Third Party Website and Software

The Website may contain links or provide access to third party websites or software applications. AquaMedix is not responsible for the privacy practices of these websites or applications. This Privacy Policy only applies to information collected by AquaMedix.

8. Changes

We will change this Privacy Policy periodically. We will not reduce your rights without your consent. The date at the end of this Privacy Policy indicates when the most recent changes to this Privacy Policy were posted. If changes are significant, we'll provide a more prominent notice, including email notification. Again, if you acknowledge that you have reviewed an updated version of this Privacy Policy in response to an update notice from us, then you have expressly consented to the use of your personal information as stated in this Privacy Policy.

9. Contact Information

If you have any other questions, comments or concerns about this Privacy Policy or your privacy please contact us via U.S. Mail or email to:

AquaMedix, LLC
7169 Shady Oak Rd.
Eden Prairie, MN 55344
info@aquamedix.net

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